



September 7, 2021

Dear Customers, Partners, and Suppliers:

ALLPAX IS UP AND RUNNING !!

As you have seen on the news, southern Louisiana was significantly impacted by Hurricane Ida, which came on shore on Sunday, August 29th.

First and most importantly, our employees are safe. Most with homes spared from significant damage.

Next, our facility did not sustain any damage whatsoever, for which we are extremely thankful.

Starting on Monday August 30th after the storm passed through, Allpax and our very resilient team embarked on efforts to get our business back up and running. Within a matter of days, and with the full support of the ProMach corporate leadership team, we had full power and partial communications restored.

On Friday September 3rd we re-opened our facility, and most of our employees were able to return to work, including through the Labor Day weekend.

As of today, Tuesday September 7th, we have completely restored communication services allowing all employees to return to work and resume full production/operations at our site.

Our aftermarket, technical support, and field service teams are all up and running; if you need support, please reach out through normal channels.

The outpouring of support and offers of help from our network of suppliers, partners, and customers has been remarkable and is greatly appreciated.

Thanks to the heroic efforts of local law enforcement and power/communications service providers, and to the dedication and efforts of our suppliers and employees, **we have successfully weathered the storm and are back to the business of serving our valued customers.**

Thank you for your well-wishes, understanding, and support.

-From the ALLPAX Team